

Ordering a Battery Adapter

A few sound cards and some laptop computers do not provide microphone power. For those computers, you must use the battery adapter. If you require a battery adapter, please contact Andrea Electronics. Make sure you go through all of the troubleshooting steps before deciding whether you need a battery adapter.

Tip: Even if it seems that your sound card needs the battery adapter, you might not need it. Some sound cards can provide microphone power, but this feature may be disabled. To enable the feature, carefully read the documentation for your sound card; you might need to set a jumper or run a setup utility. If you do not have documentation for your card, contact your computer or sound card manufacturer to find out if your sound card can provide power to microphones; if so you can avoid using the battery adapter and you will not need to buy batteries.

Tip: If you do require a battery adapter, don't forget to install two fresh AAA batteries in the correct orientation into the battery adapter before using it.

To exit the Audio Setup Wizard, click Finish. When you have a battery adapter, restart the Audio Setup Wizard and the Wizard will help you install and test it. To restart the Wizard, click **Start, Programs, IBM ViaVoice - UK English, Tools, Audio Setup**.